

## **Terms & Conditions**

Prices are based on current published list. In any discrepancy, current published list will prevail. All products are sold in full units of measure as indicated. Displayed pricing may be outdated on volatile or infrequently purchased items. Please confirm pricing when placing your order(s). Confirmed pricing can also be sent once orders have been entered into our system.

### **Minimum Order**

We ask that orders meet a \$ 75.00 minimum. Smaller orders incur a \$ 10.00 small order fee.

### **Discounts**

Large order discounts are available on select items. Any quoted discount is based on total order size on a single shipment to a single location.

### **Payment Terms**

Standard payment terms are Net 30 days with approved credit. Credit cards and COD's are accepted. Credit card payments not made at the time of order placement are subject to a 3% processing fee.

### **Shipping**

Standard freight terms are FOB: Origin. Normally shipping charges are prepaid and added to customer invoice as a separate line item. Special shipping instructions and freight terms (Collect, Third party, etc.) can be accommodated upon request.

### **Lead Times**

Standard lead time on stock items is 1-2 days in our service area. Non-stock or special order items require additional lead time.

### **Returns**

All returns must be approved in advance. Special order items are not returnable. Once approved, a Return Authorization number will be issued. No returns are accepted without prior approval. A 10% re-stocking fee may apply.

### **Backorders**

We strive to ship all stock items next-day. Some partial orders may be held and shipped complete within 24 hours. We generally combine any backordered items and ship together under same freight terms as original order.